

Preparing for Bed Bug Treatment

Complete the following in order for All Star Pest Control to effectively treat. Not following all instructions may make the treatment ineffective and could cause harm to occupants and pets.

Failure to follow all instructions VOIDS the guarantee.

Customer Responsibilities BEFORE Arrival of Technician:

1. BEDDING / CLOTHING / DRAPES: Remove all comforters, blankets, sheets, pillows, and pillow cases from beds and couches. Remove all clothing, drapes and curtains from room. All must be laundered. It is best to both wash and dry on hot. **ALL MUST BE DRIED ON HIGH HEAT FOR AT LEAST 40 MINUTES**. Anything that cannot be dried on high for at least 40 minutes should be sent to a professional laundry service (dry cleaners). Cleaners should be informed that items are potentially infested. Alternatively, you may place items in trash bags, seal with packing tape or duct tape until the bags are air tight, then leave them somewhere they will not be disturbed or ripped for 6 months.
2. BELONGINGS: Remove all belongings from room(s) except furniture. Closets, dressers, and under and on top of the bed must be clear of belongings. Everything must be inspected / cleaned. Items that can be **dried on high heat for 40 minutes** SHOULD BE. If you find bed bugs on books, shoes, or other belongings that can't be laundered, wipe them down, vacuum them out with the vacuum hose. Alternatively, you may place items in trash bags, seal with packing tape or duct tape until the bags are air tight, then leave bags somewhere they will not be disturbed or ripped for 6 months.
3. LAUNDRY: If you can't wash/dry everything before treatment, place clothing into trash bags. SEAL the bags with packing tape or duct tape. To wash, empty the bag directly into the washer. Immediately dispose of the bag in dumpster outside. Store bags in the middle of the room.
4. FURNITURE & LUGGAGE: Move all furniture, including bed, away from walls. Unplug computers and electronics. Empty luggage and make available for inspection and treatment.
5. DISPOSAL: Remove and discard all unnecessary boxes, papers, magazines and other items by placing trash bag, then seal for disposal. Dispose outside in a trashcan or dumpster.
6. VACUUM: Thoroughly vacuum everything the day of or the day before treatment. All carpet, fabric, mattresses, box springs, shoes, closet shelves, inside drawers and dressers, couches, baseboards, and anywhere else that may be infested. Empty vacuum contents into trash bag, seal, and dispose in outside trash can or dumpster.
7. MATTRESS / COUCH: If you choose to get rid of any infested item, encase in protective cover FIRST to prevent contamination of other areas. Once outside, damage items with a knife or box blade or paint to make sure no one uses them. Disposing of mattresses and box springs is unnecessary if you put each in a certified bed bug mattress encasement. These may be purchased through most general stores.

Customer Responsibilities AFTER Treatment by Technician:

1. **SAFETY**: Do NOT re-enter the home for a minimum of 4 hours.
2. **REINFESTATION**: Do not bring items back to the room(s) except bedding until 4 hours after the followup service. All items returned to the room must be bedbug free. Clean bedding may be returned to the bed in the evening at least 4 hours after the first treatment.
3. **FOLLOW UP SERVICE**: All Star Pest Control MUST complete a followup service 14 to 18 days after the first treatment. This appointment will be scheduled when you schedule your first treatment. Skipping this appointment VOIDS the guarantee.
4. **DO NOT TREAT THE BED BUGS YOURSELF**: Do not utilize any home remedy products, "do-it-yourself" products, over-the-counter products or any chemicals to eradicate bedbugs or other pests inside your home after scheduling your bed bug treatment and for 30 days after the follow-up service. Doing so will VOID your guarantee.

After your bed bug treatment, bed bugs will come out over the next couple of weeks to feed. They'll crawl through the products and die. Eggs will hatch, and those baby bugs will crawl through the products and die. Store bought products will interfere with our products. If you treat the bed bugs yourself in any way, your guarantee is VOID.

5. **WHAT CAN YOU DO?** What if the bugs are still bugging you, and the thought of them crawling around is giving you the creeps? You can safely do two things to decrease the bed bugs and give yourself peace of mind.
 1. Vacuum. Vacuum just as instructed in the Preparation listed in number 7 above.
 2. Laundry. Wash / dry your bedding as listed in the Preparation in number 1 above. Then put the fresh linens on your bed right before bed time.

HOW DID YOU GET BED BUGS?

Hot spots for bed bugs: hotels, assisted living, nursing homes, veterans affairs, foster care, second hand furniture, visitors who have bed bugs.

Look for bugs or "rust spots": bed bugs hide around the head of a mattress in seams, between the headboard and wall, and between the mattress and box springs. Bedbugs hide in seams and crevices in chairs and pillows.

If you have come in contact with bed bugs, go directly to your laundry room and wash and dry everything that was with you on hot. Dry on hot for 40 minutes. Anything that can't be washed like shoes and purses should be carefully vacuumed out and wiped down.

